Table 1. Descriptive statistics for AH/CS fidelity validation sample (total n=1158).

| | N | % |
|--------------------------------|------------|------|
| Need level | | |
| High | 403 | 35% |
| Moderate | 755 | 65% |
| Ethnoracial status | | |
| No | 875 | 76% |
| Yes | 283 | 24% |
| Aboriginal status | | |
| No | 895 | 77% |
| Yes | 263 | 23% |
| Age group | 440 | 400/ |
| <25 | 113 | 10% |
| 25-34 | 272 | 23% |
| 35-44 | 307 | 27% |
| 45-54 | 361 | 31% |
| 55+ Gender | 105 | 9% |
| Male | 769 | 66% |
| Female | 383 | 33% |
| Transgendered/other | 6 | 1% |
| Country of birth | U | 1 /0 |
| Canada | 945 | 82% |
| Other country | 213 | 18% |
| Education | 210 | 1070 |
| < Grade 8 | 175 | 15% |
| < Secondary | 472 | 41% |
| Secondary | 202 | 18% |
| Post-secondary | 304 | 26% |
| Marital status | | |
| Never married | 811 | 70% |
| Married or cohabiting | 40 | 3% |
| Separated, divorced, widowed | 302 | 26% |
| Worked continuously for 1 year | | |
| No | 398 | 34% |
| Yes | 756 | 66% |
| Total months homeless in life | | |
| <12 | 338 | 29% |
| 13-24 | 178 | 15% |
| 25-60 | 278 | 24% |
| 61-120 | 201 | 17% |
| 120+ | 163 | 14% |
| Housing status | | |
| Absolutely homeless | 943 | 82% |
| Precariously housed | 214 | 18% |
| Current psychotic disorder | 77.4 | 070/ |
| No You | 774 204 | 67% |
| Yes | 384 | 33% |

A comprehensive description of Housing First and a summary of the results from the At Home/Chez Soi study can be found at

http://www.housingfirsttoolkit.ca/

*See last page for suggested citation, item sources and references.

| Item | Criterion | 1 | 2 | 3 | 4 |
|------|---|---|---|---|---|
| Item | HOUSING CHOICE & | 1 | 2 | 3 | - |
| | STRUCTURE | | | | |
| 1. | Housing Choice. Program participants choose the location and other features of their housing. | Participants have no choice in the location, decorating, furnishing, or other features of their housing and are assigned a unit. | Participants have little choice in location, decorating, and furnishing, and other features of their housing. | Participants have some choice in location, decorating, furnishing, and other features of their housing. | Participants have much choice in location, decorating, furnishing, and other features of their housing. |
| 2a. | Housing Availability (Intake to move-in). Extent to which program helps participants move quickly into permanent housing units of their choosing. | Less than 55% of program participants move into a unit of their choosing within 4 months of entering the program. | 55-69% of program participants move into a unit of their choosing within 4 months of entering the program. | 70-84% of program participants move into a unit of their choosing within 4 months of entering the program. | 85% of program participants move into a unit of their choosing within 4 months of entering the program. |
| 2b. | Housing Availability (Voucher/subsidy availability to move-in). Extent to which program helps participants move quickly into permanent housing units of their choosing. | Less than 55% of program participants move into a unit of their choosing within 6 weeks of having a housing subsidy or receiving a voucher. | 55-69% of program participants move into a unit of their choosing within 6 weeks of having a housing subsidy or receiving a voucher. | 70-84% of program participants move into a unit of their choosing within 6 weeks of having a housing subsidy or receiving a voucher. | 85% of program participants move into a unit of their choosing within 6 weeks of having a housing subsidy or receiving a voucher. |
| 3. | Permanent Housing Tenure. Extent to which housing tenure is assumed to be permanent with no actual or expected time limits, other than those defined under a standard lease or occupancy agreement. | There are rigid time limits on the length of stay in housing such that participants are expected to move by a certain date or the housing is considered emergency, short-term, or transitional. | There are standardized time limits on housing tenure, such that participants are expected to move when standardized criteria are met. | There are individualized time limits on housing tenure, such that participants can stay as long as necessary, but are expected to move when certain criteria are met. | There are no expected time limits on housing tenure, although the lease agreement may need to be renewed periodically. |
| 4. | Affordable Housing. Extent to which participants pay a reasonable amount of their income for housing costs. | Participants pay 61% or more of their income for housing costs. | Participants pay 46-60% or less of their income for housing costs. | Participants pay 31-45% or less of their income for housing costs. | Participants pay 30% or less of their income for housing costs. |

| Item | Criterion | 1 | 2 | 3 | 4 |
|------|------------------------------------|-----------------------------|-----------------------------|-----------------------------|--------------------------------|
| 5a. | Integrated Housing (Urban | Participants do not live | Participants live in | Participants live in | Participants live in private |
| | <i>programs</i>). Extent to which | in private market | private market housing | private market housing | market housing where |
| | program participants live in | housing, access is | where access may or may | where access is not | access is not determined by |
| | scatter-site private market | determined by disability | not be determined by | determined by disability | disability and less than 20% |
| | housing which is otherwise | and 100% of the units in | disability, and more than | and 21-40% of the units | of the units in a building are |
| | available to people without | a building are leased by | 40% of the units in a | in a building are leased | leased by the program. |
| | psychiatric or other | the program. | building are leased by the | by the program. | |
| | disabilities. | | program. | | |
| 5b. | Integrated Housing (Rural | <60% of participants | 60-69% of participants | 70-79% of participants | 80% of participants live in |
| | Programs). Extent to which | live in bldgs. that satisfy | live in bldgs. that satisfy | live in bldgs. that satisfy | bldgs. that satisfy the |
| | program participants live in | the following criteria: | the following criteria: | the following criteria: | following criteria: |
| | scatter-site private market | 1-3 unit bldg=1 partcpt | 1-3 unit bldg=1 partcpnt | 1-3 unit bldg=1 partcpnt | 1-3 unit bldg=1 partcpnt |
| | housing which is otherwise | 4-6 unit bldg=2 partcpts | 4-6 unit bldg=2 partcpnts | 4-6 unit bldg=2 partcpnts | 4-6 unit bldg=2 partcpnts |
| | available to people without | 7-12 unit bldg=3partcpts | 7-12 unit bldg=3 partcpts | 7-12 unit bldg=3 partcpts | 7-12 unit bldg=3 partcpnts |
| | psychiatric or other disabilities. | | | | |
| 6. | Privacy. Extent to which | Participants are expected | Participants have their | Participants have their | Participants are not |
| 0. | program participants are | to share all living areas | own bedroom, but are | own bedroom and | expected to share any living |
| | expected to share living | with other tenants, | expected to share living | bathroom, but are | areas with other tenants. |
| | spaces, such as bathroom, | including a bedroom. | areas such as bathroom, | expected to share living | areas with other tenants. |
| | kitchen, or dining room with | merading a bedroom. | kitchen, dining room, and | areas such as a kitchen, | |
| | other tenants. | | living room with other | dining room, and living | |
| | other tenants. | | tenants. | room with other tenants. | |
| | SEPARATION OF | | | | |
| | HOUSING & SERVICES | | | | |
| 7. | No Housing Readiness. | Participants have access | Participants have access | Participants have access | Participants have access to |
| | Extent to which program | to housing only if they | to housing only if they | to housing with minimal | housing with no |
| | participants are not required | have successfully | meet many readiness | readiness requirements, | requirements to |
| | to demonstrate housing | completed a period of | requirements such as | such as willingness to | demonstrate readiness, |
| | readiness to gain access to | time in transitional | sobriety, abstinence from | comply with program | other than agreeing to meet |
| | housing units. | housing or | drugs, medication | rules or a treatment plan | with staff face-to-face once |
| | | outpatient/inpatient/resid | compliance, symptom | that addresses sobriety, | a week. |
| | | ential treatment. | stability, or no history of | abstinence, and | |
| | | | violent behavior or | medication compliance. | |
| | | | involvement in the | | |

| Item | Criterion | 1 | 2 | 3 | 4 |
|------|---|---|--|--|--|
| | | | criminal justice system. | | |
| 8. | No Program Contingencies of Tenancy. Extent to which continued tenancy is not linked in any way with adherence to clinical, treatment, or service provisions. | Participants can keep housing only by meeting many requirements for continued tenancy, such as sobriety, abstinence from drugs, medication compliance, symptom stability, no violent behavior, or involvement in the criminal justice system. | Participants can keep housing with some requirements for continued tenancy, such as participation in formal services or treatment activities (attending groups, seeing a psychiatrist). | Participants can keep housing with minimal requirements for continued tenancy such as compliance with their treatment plan and meeting individual clinical or behavioral standards. | Participants can keep their housing with no requirements for continued tenancy, other than adhering to a standard lease and seeing staff for a face-to-face visit once a week. |
| 9. | Agreement. Extent to which program participants have legal rights to the unit with no special provisions added to the lease or occupancy agreement. | Participants have no written agreement specifying the rights and responsibilities of tenancy and have no legal recourse if asked to leave their housing. | Participants have a written agreement (such as a lease or occupancy agreement) which specifies the rights and responsibilities of tenancy, but contains special provisions regarding adherence to clinical provisions (e.g., medication compliance, sobriety, treatment plan). | Participants have a written agreement (such as a lease or occupancy agreement) which specifies the rights and responsibilities of tenancy, but contains special provisions regarding adherence to program rules (e.g., requirements for being in housing at certain times, no overnight visitors). | Participants have a written agreement (such as a lease or occupancy agreement) which specifies the rights and responsibilities of typical tenants in the community and contains no special provisions other than agreeing to meet with staff face-to-face once a week. |
| 10. | Commitment to Re-House. Extent to which the program offers participants who have lost their housing access to a new housing unit. | Program does not offer participants who have lost their housing a new housing unit nor assist with finding housing outside the program. | Program does not offer participants who have lost housing a new unit, but assists them to find housing outside the program. | Program offers participants who have lost their housing a new unit, but only if they meet readiness requirements, complete a period of time in more supervised housing, or the program has set limits on the number of relocations. | Program offers participants who have lost their housing a new unit. Decisions to rehouse participants are 1) individualized, 2) consumer-driven, 3) minimize conditions that participants need to fulfill prior to receiving a new unit, 4) safeguard |

| Item | Criterion | 1 | 2 | 3 | 4 |
|------|--|--|--|---|---|
| | | | | | participant well-being, and 4) there are no universal limits on the number of possible relocations. |
| 11. | Services Continue Through Housing Loss. Extent to which program participants continue receiving services even if they lose housing. | Participants are discharged from program services if they lose housing for any reason. (Services are contingent on staying in housing) | Participants are discharged from services if they lose housing, but there are explicit criteria specifying options for reenrollment, such as completing a period of time in inpatient treatment. | Participants continue to receive program services if they lose housing, but may be discharged if they do not meet "housing readiness" criteria. | Participants continue to receive program services even if they lose housing due to eviction, short-term inpatient treatment, although there may be a service hiatus during institutional stays. |
| 12a. | Off-site Services. Extent to which social and clinical service providers are not located at participant's residences. | Social and clinical service providers are based on-site 24/7. | Social and clinical service providers are based onsite during the day. | Social and clinical service providers are based offsite, but maintain an office on-site. | Social and clinical service providers are based off-site and do not maintain any offices on-site. |
| 12b. | Mobile services. Extent to which social and clinical service providers are mobile and can deliver services to locations of participants' choosing. SERVICE PHILOSOPHY | The program has no mobility to deliver services at locations of participants' choosing. | The program has limited mobility to deliver services at locations of participants' choosing. | The program is generally capable of providing mobile services to locations of participants' choosing. | The program is extremely mobile and fully capable of providing services to locations of participants' choosing. |
| 13. | Service choice. Extent to which program participants choose the type, sequence, and intensity of services on an ongoing basis. | Services are chosen by the service provider with no input from the participant. | Participants have little say in choosing, modifying, or refusing services. | Participants have some say in choosing, modifying, or refusing services and supports. | Participants have the right to choose, modify, or refuse services and supports at any time, except one face-to-face visit with staff a week. |
| 14. | No requirements for participation in psychiatric treatment. Extent to which | All participants with psychiatric disabilities are required to take | Participants with psychiatric disabilities are required to participate in | Participants with psychiatric disabilities who have not achieved a | Participants with psychiatric disabilities are not required to take |

| Item | Criterion | 1 | 2 | 3 | 4 |
|------|---|--|--|--|--|
| | program participants with psychiatric disabilities are not required to take medication or participate in psychiatric treatment. | medication and participate in psychiatric treatment. | mental health treatment such as attending groups or seeing a psychiatrist and are required to take medication but exceptions are made. | specified period of symptom stability are required to participate in mental health treatment, such as attending groups or seeing a psychiatrist. | medication or participate in formal treatment activities. |
| 15. | No requirements for participation in substance use treatment. Extent to which participants with substance use disorders are not required to participate in treatment. | All participants with substance use disorders, regardless of current use or abstinence, are required to participate in substance use treatment (e.g., inpatient treatment, attend groups or counseling with a substance use specialist). | Participants who are using substances or who have not achieved a specified period of abstinence must participate in substance use treatment. | Participants with substance use disorders whose use has surpassed a threshold of severity must participate in substance use treatment. | Participants with substance use disorders are not required to participate in substance use treatment. |
| 16. | Harm Reduction Approach. Extent to which program utilizes a harm reduction approach to substance use. | Participants are required to abstain from alcohol and/or drugs at all times and lose rights, privileges, or services if abstinence is not maintained. | Participants are required to abstain from alcohol and/or drugs while they are on-site in their residence or participants lose rights, privileges, or other services if abstinence is not maintained. | Participants are not required to abstain from alcohol and/or drugs, but staff work with participants to achieve abstinence not recognizing other alternatives that reduce harm OR staff do not consistently work to reduce the negative consequences of use. | Participants are not required to abstain from alcohol and/or drugs and staff work consistently with participants to reduce the negative consequences of use according to principles of harm reduction. |
| 17. | Motivational Interviewing. Extent to which program staff use principles of motivational interviewing in all aspects of interaction with program participants. | Program staff are not at all familiar with principles of motivational interviewing. | Program staff are somewhat familiar with principles of motivational interviewing. | Program staff are very familiar with principles of motivational interviewing, but it is not used consistently in daily practice. | Program staff are very familiar with principles of motivational interviewing and it is used consistently in daily practice. |
| 18. | Assertive Engagement. | Program does not use | Program uses very few | Program is less | Program systematically |

| Item | Criterion | 1 | 2 | 3 | 4 |
|------|--|---|--|---|---|
| | Program uses an array of techniques to engage consumers who are difficult to engage, including (1) motivational interventions to engage consumers in a more collaborative manner, and (2) therapeutic limit-setting interventions where necessary, with a focus on instilling autonomy as quickly as possible. In addition to applying this range of interventions, (3) the program has a thoughtful process for identifying the need for assertive engagement, measuring the effectiveness of these techniques, and modifying approach where necessary. | strategies of assertive engagement. | assertive engagement strategies. | systematic in its use of a variety of individualized assertive engagement strategies OR does not systematically identify and evaluate the need for various types of strategies. | uses a variety of individualized assertive engagement strategies and systematically identifies and evaluates the need for various types of strategies. |
| 19 | Absence of Coercion. Extent to which the program does not engage in coercive activities towards participants. | Program routinely uses coercive activities with participants such as leveraging housing or services to promote adherence to clinical provisions or having excessive intrusive surveillance of participants. | Program sometimes uses coercive activities with participants and there is no acknowledgement that these practices conflict with participant autonomy and principles of recovery. | Program sometimes uses coercive activities with participants, but staff acknowledge that these practices may conflict with participant autonomy and principles of recovery. | Program does not use coercive activities such as leveraging housing or services to promote adherence to clinical provisions or having excessive intrusive surveillance with participants. |
| 20 | Person-Centered Planning. Program conducts person- centered planning, including: 1) development of formative | Program does not conduct person-centered planning. | Treatment/service planning FULLY meets 1 service or PARTIALLY meets 2. | Treatment/service planning FULLY meets 2 services or PARTIALLY meets all 3. | Treatment/service planning FULLY meets ALL 3 services (see under definition). |

| Item | Criterion | 1 | 2 | 3 | 4 |
|------|---|--|---|---|---|
| | treatment plan ideas based on | | | | |
| | discussions driven by the | | | | |
| | participant's goals and | | | | |
| | preferences, 2) conducting | | | | |
| | regularly scheduled treatment | | | | |
| | planning meetings, 3) actual | | | | |
| | practices reflect strengths and | | | | |
| | resources identified in the | | | | |
| | assessment | | | | |
| 21 | Interventions Target a | Interventions do not | Program is not systematic | Program delivers | Program systematically |
| | Broad Range of Life Goals. | target a range of life | in delivering | interventions that target a | delivers interventions that |
| | The program systematically | areas. | interventions that target a | range of life areas but in a | target a range of life areas. |
| | delivers specific interventions | | range of life areas. | less systematic manner. | (range exists across the |
| | to address a range of life areas | | | (range exists across the | program and among |
| | (e.g., physical health, | | | program but less diversity | participants) |
| | employment, education, | | | of areas among | |
| | housing satisfaction, social | | | participants) | |
| | support, spirituality, | | | | |
| 22 | recreation & leisure, etc.) | D 1: 1 | D 1111 | D 11 | D : t |
| 22 | Participant Self- Determination and | Program directs | Program provides a high | Program generally | Program is a strong |
| | | participants decisions | level of supervision and participants' day-to-day | promotes participants' self-determination and | advocate for participants' self-determination and |
| | Independence. Program increases participants' | and manages day-to-day activities to a great | choices are constrained. | independence. | independence in day-to-day |
| | independence and self- | extent that clearly | choices are constrained. | independence. | activities. |
| | determination by giving them | undermines promoting | | | activities. |
| | choices and honoring day-to- | participant self- | | | |
| | day choices as much as | determination and | | | |
| | possible (i.e., there is a | independence | | | |
| | recognition of the varying | OR | | | |
| | needs and functioning levels | program does not | | | |
| | of participants, but level of | actively work with | | | |
| | oversight and care is | participants to enhance | | | |
| | commensurate with need, in | self-determination, nor | | | |
| | light of the goal of enhancing | do they provide | | | |
| | self-determination). | monitoring or | | | |

| Item | Criterion | 1 | 2 | 3 | 4 |
|------|---|--|---|--|--|
| | | supervision. | | | |
| | SERVICE ARRAY | • | | | |
| 23. | Housing Support. Extent to which program offers services to help participants maintain housing, such as offering assistance with neighborhood orientation, landlord relations, budgeting and shopping. | Program does not offer any housing support services. | Program offers some housing support services during move-in, such as neighborhood orientation, shopping, but no follow- up or ongoing services are available. | Program offers some ongoing housing support services including assistance with neighborhood orientation, landlord relations, budgeting, and shopping but does not offer any property management services, assistance with rent payment, and cosigning of leases. | Program offers both assistance with move-in and ongoing housing support services including assistance with neighborhood orientation, landlord/neighbor relations, budgeting, shopping, property management services, assistance with rent payment/subsidy assistance, utility setup, and co-signing of leases. |
| 24. | Psychiatric Services. In addition to providing psychopharmacologic treatment, the psychiatric prescriber serves the following functions in treatment: (1) typically provides at least monthly assessment of consumers' symptoms & response to medications, including side effects; (2) monitors all consumers' non-psychiatric medical conditions and non-psychiatric medications; (3) if consumers are hospitalized, communicates directly with consumers' inpatient psychiatric prescriber to | Psychiatric prescriber does not serve function #1 OR serves no more than ONE function total. | Prescriber serves at least function #1 and ONE-TWO additional functions. | Prescriber serves at least function #1 and THREE additional functions. | Psychiatric prescriber serves ALL 5 treatment functions (see under definition). |

| Item | Criterion | 1 | 2 | 3 | 4 |
|------|--|-------------------------|----------------------------|-------------------------|----------------------------|
| | ensure continuity of care; (4) | | | | |
| | provides medication education; & (5) conducts | | | | |
| | home/community visits. | | | | |
| 25. | Integrated, Stage-wise | Core integrated co- | Program FULLY | Program FULLY | Program FULLY provides |
| 25. | Substance Use Treatment. | occurring disorder | provides 1 service or | provides 2 services or | ALL 3 services |
| | Integrated, stage-wise | services not provided. | PARTIALLY provides 2. | PARTIALLY provides | (see under definition). |
| | substance use treatment is | 1 | 1 | all 3. | , |
| | directly provided by the | | | | |
| | program. Core services | | | | |
| | include: (1) systematic and | | | | |
| | integrated screening and | | | | |
| | assessment; interventions | | | | |
| | tailored to those in (2) early | | | | |
| | stages of change readiness | | | | |
| | (e.g., outreach, motivational | | | | |
| | interviewing, accompanying consumers to | | | | |
| | treatment/meetings) and (3) | | | | |
| | later stages of change | | | | |
| | readiness (e.g., CBT, relapse- | | | | |
| | prevention). | | | | |
| 26. | Supported Employment | Program provides 1 | Program provides 1-2 of | Program FULLY | Program FULLY provides |
| | Services. Extent to which | vocational service (#1, | the services, one of which | provides 3 services, or | all 4 listed services (see |
| | supported employment | 2, or 4) or does not | must be #3. | PARTIALLY provides | under definition) |
| | services are provided directly | provide vocational | | all 4. | |
| | by the program. Core services | services. | | | |
| | include: (1) engagement; (2) | | | | |
| | vocational assessment; (3) | | | | |
| | rapid job search and | | | | |
| | placement based on | | | | |
| | participants' preferences (including going back to | | | | |
| | school, classes); & (4) job | | | | |
| | | | | | |
| | coaching & follow-along | | | | |

| Item | Criterion | 1 | 2 | 3 | 4 |
|------|---|---|---|---|--|
| | supports (including supports | | | | |
| | in academic settings). | | | | |
| 27. | Nursing Services. Extent to which nursing services are provided directly by the program. Core services include: (1) managing participants' medication, administering & documents medication treatment; (2) screening consumers for medical problems/side effects; (3) communicating & coordinating services with other medical providers; (4) engaging in health promotion, prevention, & education activities (i.e., assess for risky behaviors & attempt behavior change) | Program provides none of the listed nursing services. | Program provides 1 or 2 of the listed nursing services. | Program PARTIALLY provides all 4 listed services or provides 3 of the services. | Program FULLY provides ALL 4 listed nursing services (see under definition). |
| 28. | Social Integration. Extent to which services supporting social integration are provided directly by the program. 1) Facilitating access to and helping participants develop valued social roles and networks within and outside the program, 2) helping participants develop social competencies to successfully negotiate social relationships, 3) enhancing citizenship and | Program does not provide any social integration services. | Program FULLY provides 1 service or PARTIALLY provides 2. | Program FULLY provides 2 services, or PARTIALLY provides all 3. | Program FULLY provides all 3 services (see under definition) |

| Item | Criterion | 1 | 2 | 3 | 4 |
|------|---|---|--|--|--|
| | participation in social and | | | | |
| | political venues. | | | | |
| 29. | 24-hour Coverage. Extent to which program responds to psychiatric or other crises 24-hours a day. | Program has no responsibility for handling crises after hours and offers no linkages to emergency services. | Program does not respond during off-hours by phone, but links participants to emergency services for coverage. | Program responds during off-hours by phone, but less than 24 hours a day, and links participants to emergency services as necessary. | Program responds 24-hours a day by phone directly and links participants to emergency services as necessary. |
| 30. | Involved in In-Patient Treatment. Program is involved in inpatient treatment admissions and works with inpatient staff to ensure proper discharge as follows: 1) program initiates admissions as necessary, 2) program consults with inpatient staff regarding need for admissions, 3) program consults with inpatient staff regarding participant's treatment, 4) program consults with inpatient staff regarding discharge planning, and 5) program is aware of participant's discharge from treatment. | Program FULLY provides 2 or fewer services, or PARTIALLY provides 3 or fewer. | Program FULLY provides 3 services, or PARTIALLY provides 4. | Program FULLY provides 4 services, or PARTIALLY provides 5. | Program FULLY provides ALL 5 listed services (see under definition). |
| | PROGRAM STRUCTURE | | | | |
| 31. | Priority Enrollment for | Program has many rigid | Program has many | Program selects | Program selects participants |
| | Individuals with Obstacles | participant exclusion | participant exclusion | participants with multiple | who fulfill criteria of |
| | to Housing Stability. Extent | criteria such as | criteria such as substance | disabling conditions, but | multiple disabling |
| | to which program prioritizes | substance use, | use, symptomatology, | has some minimal | conditions including 1) |
| | enrollment for individuals | symptomatology, | criminal justice | exclusion criteria. | homelessness, 2) severe |
| | who experience multiple | criminal justice | involvement, and | | mental illness and 3) |
| | obstacles to housing stability. | involvement, and | behavioral difficulties, | | substance use. |

| Item | Criterion | 1 | 2 | 3 | 4 |
|------|---|---|---|---|--|
| | | behavioral difficulties, and there are no exceptions made. | but exceptions are possible. | | |
| 32. | Extent to which program has a minimal threshold of non-treatment related contact with participants. | Program meets with less than 70% of participants 4 times a month face-to-face. | Program meets with 70-79% of participants 4 times a month face-to-face. | Program meets with 80-89% of participants at least 4 times a month face-to-face. | Program meets with 90% of participants at least 4 times a month face-to-face. |
| 33. | Low Participant/Staff Ratio. Extent to which program consistently maintains a low participant/staff ratio, excluding the psychiatrist & administrative support. | 36 or more participants per 1 FTE staff. | 21-35 participants per 1 FTE staff. | 11-20 participants per 1 FTE staff. | 10 or fewer participants per 1 FTE staff. |
| 34. | Team Approach. Extent to which program staff function as a multidisciplinary team; clinicians know and work with all program participants. | Fewer than 20% of participants have face-to-face contacts with at least 3 staff members in 4 weeks. | 20-49% of participants have face-to-face contacts with at least 3 staff members in 4 weeks. | 50-79% of participants have face-to-face contacts with at least 3 staff members in 4 weeks. | 80% or more of participants have face-to-face contacts with at least 3 staff members in 4 weeks. |
| 35. | Frequent Meetings. Extent to which program staff meet frequently to plan and review services for each program participant. | Program meets less than once a week. | Program meets 1 day per week. | Program meets 2-3 days per week. | Program meets at least 4 days per week. |
| 36. | Daily Meeting (Quality): The program uses its daily organizational program meeting to: (1) Conduct a brief, but clinically-relevant review of all participants & contacts in the past 24 hours AND (2) record status of all participants. Program develops a daily staff schedule based on: (3) | Meeting serves 3 or fewer of the functions. | Meeting FULLY serves 4 of the functions, or PARTIALLY 5. | Meeting FULLY serves 5 of the functions or PARTIALLY all 6. | Daily team meeting FULLY serves ALL 6 functions (see under definition). |

| Item | Criterion | 1 | 2 | 3 | 4 |
|------|----------------------------------|----------------------------|----------------------------|----------------------------|-------------------------------|
| | Weekly Consumer Schedules; | | | | |
| | (4) emerging needs, AND (5) | | | | |
| | need for proactive contacts to | | | | |
| | prevent future crises; (6) Staff | | | | |
| | are held accountable for | | | | |
| | follow-through. | | | | |
| 37. | Peer Specialist on Staff. The | 0.25 FTE to 0.49 FTE | 0.50 FTE to 0.74 FTE | 0.75 FTE to 0.99 FTE per | At least 1.0 FTE peer |
| | program has at least 1.0 FTE | peer specialist per 100 | peer specialist per 100 | 100 participants peer | specialist per 100 |
| | staff member who meets local | participants who meets | participants who meets | specialist who meets | participants who meets |
| | standards for certification as a | minimal qualifications. | minimal qualifications | minimal qualifications. | minimal qualifications and |
| | peer specialist. If peer | | OR | No more than 2 Peer | has full professional status |
| | certification is unavailable | | at least 1.0 FTE peer | Specialists fill the 1.0 | on the team. |
| | locally, minimal | | specialist with inadequate | FTE. | No more than 2 Peer |
| | qualifications include the | | qualifications | | Specialists fill the 1.0 FTE. |
| | following: (1) self-identifies | | OR | | |
| | as an individual with a serious | | more than 2 peer | | |
| | mental illness who is | | specialists fill the 1.0 | | |
| | currently or formerly a | | FTE. | | |
| | recipient of mental health | | | | |
| | services; (2) is in the process | | | | |
| | of his/her own recovery; and | | | | |
| | (3) has successfully | | | | |
| | completed training in | | | | |
| | wellness and recovery | | | | |
| | interventions. Peer specialist | | | | |
| | has full professional status on | | | | |
| 20 | the team. | D 1 | D 00 0 | D 00 | D 00 |
| 38. | Participant Representation | Program does not offer | Program offers few | Program offers some | Program offers |
| | in Program. Extent to which | any opportunities for | opportunities for | opportunities for | opportunities for participant |
| | participants are represented in | participant input into the | participant input into the | participant input into the | input, including on |
| | program operations and have | program (0 modalities). | program (1 modality for | program (2 modalities for | committees, as peer |
| | input into policy. | | input). | input). | advocates, and on |
| | | | | | governing bodies (3 |
| | | | | | modalities). |

*Several items were taken directly or modified from other sources as follows:

- Items 4, 5, 7, 8, 9, 12, 31: Permanent Supportive Housing KIT, fidelity scale.
- Citation: Substance Abuse and Mental Health Services Administration (SAMHSA, 2010). *Permanent Supportive Housing: Evaluating Your Program.* DHHS Pub No. SMA-10-4509, Rockville, MD: Center for Mental Health Services, SAMHSA, U.S. Department of Health and Human Services.
- Items 29, 30, 32, 34, 35: Assertive Community Treatment Fidelity Scale.
- Citation: Substance Abuse and Mental Health Services Administration (SAMHSA, 2008). *Assertive Community Treatment (ACT) Evidence-Based Practices Kit.* DHHS Pub No. SMA-08-4345, Rockville, MD: Center for Mental Health Services, SAMHSA, U.S. Department of Health and Human Services.
- Items 18, 20, 21, 22, 24, 25, 26, 27, 36, 37: Tool for Measurement of Assertive Community Treatment.
- Citation: DeVita, M. M., Teague, G. B., & Moser, L. L. (2011). The TMACT: A new tool for measuring fidelity to Assertive Community Treatment. *Journal of the American Psychiatric Nurses Association*, 17 (1), 17-29.
- Items 3, 13, 14, 15, 23: Program Characteristics Measure
- Citation: Williams, V. F., Banks, S. M., Robbins, P. C., Oakley, D., & Dean, J. (2001). Final Report on the Cross-Site Evaluation of the Collaborative Program to Prevent Homelessness. PRA: Delmar, NY.

Citation for the Pathways Housing First Fidelity Scale

Stefancic, A., Tsemberis, S., Messeri, P., Drake, R. E., & Goering, P. (2013). The Pathways Housing First Fidelity Scale for individuals with psychiatric disabilities. *American Journal of Psychiatric Rehabilitation*, 16 (4), 240-261.