ments. Although writing such a chapter would prove a bit daunting, the benefit would include a better synthesis of available treatment options brought into focus in a practical format. This could have included some form of an algorithm that would be an aid in identification and appropriate treatment of agitation.

Overall, Agitation in Patients With Dementia provides a fine summary of

the problem and its various treatment options. One final comment concerns the book's dedication. The contributors dedicated the book to Linda Hay, Ph.D., the late wife of Dr. Donald Hay, one of the book's editors. According to the dedication, the work summarized in this text was work that Linda pioneered for years. It therefore is a very fitting dedication to her.

## Managed Behavioral Health Services: Perspectives and Practice

edited by Saul Feldman; Springfield, Illinois, Charles C. Thomas Publisher, 2003, 435 pages, \$77.95

## Robert K. Schreter, M.D.

The pace of change in managed behavioral health care has been so rapid that, a mere 15 years after this system of care took hold, a book titled Managed Behavioral Health Services: Perspectives and Practice could have been titled "Managed Behavioral Health Care: A Retrospective" or "Managed Behavioral Health Care: A Requiem."

The edited volume includes 15 chapters selected, in part, to highlight the positive contributions of managed behavioral health care. The editor. Saul Feldman, is one of the founders of the managed behavioral care movement and industry. He began his career in academics and as director of the community mental health centers program at the National Institute of Mental Health. He went on to start United Behavioral Health, the nation's third largest managed behavioral health organization, responsible for nearly 20 million covered lives. Contributors to this book are prominent members of industry, academia, and consulting. The articles are thoughtful, balanced, based on data to an unusual degree for this type of discussion, and often scholarly.

Of particular value to the reader is

Dr. Schreter is clinical associate professor at the University of Maryland School of

Medicine and medical director at Future Health Corp in Baltimore.

the choice of topics. Some chapters review areas that have been widely discussed, including effect on clinical practice, law, physical health, public sector, and training. Others deal with topics that have received less attention and are less well understood by many, including clinical risk management, quality management, employers' perspective, and employee assistance programs. A particularly interesting chapter reviews the literature on the impact of managed behavioral health care on spending, quality, and access; how savings are achieved; and the not-well-recognized, confounding economic variables that make it difficult to draw firm conclusions. A third set of chapters on information systems and services research address areas that have yet to achieve their potential for using managed care's vast reach and massive database to contribute to efficient, effective, evidence-based clinical and administrative services.

Three perspectives not included in the book are those of practitioner or facility providers, consumers, and employer or government payers who are on the receiving end of the consumer backlash. This omission should come as no surprise. Dr. Feldman is exercising his editor's prerogative and presents viewpoints that best represent his own.

Managed care is a profoundly polarizing topic, with managers and chief financial officers on one end and many consumers and providers on the other. This book is recommended reading for all who occupy a position on this continuum—clinicians of all specialties, consumers, employer and government payers, and policy makers. The essays will be particularly enlightening to clinicians, consumers, and managed care critics who are less familiar with managed care's own view of its role and responsibilities and the expectations and motives of the private and public payers who hire managed care organizations and evaluate their performance.

The competition for scarce resources between mental health and physical health and between health care and other social claims will not go away. Managed Behavioral Health Services: Perspective and Practice is an important contribution to the understanding of the challenges that confront the designers of our health care system of the future.

## Substance Use and Abuse: Cultural and Historical Perspectives

by Russil Durrant and Jo Thakker; Thousand Oaks, California, Sage Publications, Inc., 2003, 310 pages, \$37.95 softcover

## Judith Faberman, L.I.C.S.W., L.A.D.C. I

The use and abuse of drugs is widely recognized as a universal practice that has been in existence since the beginning of time. Substance use has differed dramatically over time and across cultures in terms of accepted practices, beliefs about harm, and patterns of use. In the formulation of theories for understanding drug use and creating the best prevention and treatment methods, mainstream biopsychosocial models are most often used. In Substance Use and Abuse: Cultural and Historical

Ms. Faberman is a clinical social worker and the substance abuse program coordinator at Worcester State Hospital in Worcester, Massachusetts.