

**Appendix Table: Depression Symptoms and Mental Health QOL as a Function of Treatment Arm and Time\***

Effect	Depression Symptoms (PHQ-9)			MHQOL (SF-12 MCS Scores)		
	beta	±SE	95% CL	beta	±SE	95% CL
CCM (vs usual care)	-2.76	0.92	-4.60, -0.93	3.47	2.12	-0.73, 7.66
Time	0.13	0.15	-1.77, 0.44	-0.21	0.40	-1.01, 0.59
CCM × time	0.23	0.21	-0.19, 0.64	-0.09	0.62	-1.35, 1.17
Baseline scale score	0.35	0.06	0.23, 0.47	0.32	0.07	0.19, 0.46

Abbreviation: CL means confidence limit, and SE = standard error

\*Each model included random intercepts for patients and a random slope only for the PHQ-9 model.

# CONSORT Flow Diagram for Primary (12-month) Clinical Outcomes

## Enrollment

Patients from Aetna health plan screened for Inclusion Criteria: Unipolar depression or bipolar disorder inpatient discharge diagnosis <=6 months: Aetna claims  
**N=9121**

Exclusion Criteria:  
 •Adult<21 years old  
 •Live outside of lower 48 United States  
 •Not covered by Aetna HMO or preferred provider products for >= 6 months  
 •Not fluent in English  
**N=7335**

Approached to Participate in Study  
**N=1786**

Declined participation (**N=403**):  
 •Not enough time  
 •Not interested  
 Could not be reached (**N=999**)  
 Determined to be Ineligible after approached (**N=104**):  
 •No Aetna coverage (N=101)  
 •Deceased (N=2)  
 •Unable to provide informed consent due to unstable condition, inpatient status, or unable to communicate in English (N=1)

Informed Consented  
**N=280**

Dropped Prior to Baseline (**N=42**):  
 •Not interested anymore (N=4)  
 •Unable to contact (N=38)

Baseline Assessment Completed  
**N=238**

Randomized

## Allocation

## Intervention

Usual Care  
**N=123**

CCM  
**N=115**

CCM Dropped Prior to 6-month assessment (**N=34**):  
 •Not interested (N=8)  
 •Deceased (N=1)  
 •Lost Aetna coverage (N=25)  
**Total missing assessments (N=37)**

Usual Care Dropped Prior to 6-month assessment (**N=23**):  
 •Lost Aetna Coverage (N=23)  
**Total missing assessments (N=31)**

6 months Attempted to contact: **N=100**  
 Completed: **N=69**

6 months Attempted to contact: **N=81**  
 Completed: **N=44**

## Follow-up Assessments

Dropped Prior to 12-month assessment (**N=21**):  
 •Deceased (N=1)  
 •Lost Aetna coverage (N=20)  
**Total missing Assessments (N=37)**

12 months Attempted to contact: **N=79**  
 Completed: **N=42**

12 months Attempted to contact: **N=63**  
 Completed: **N=31**

Dropped Prior to 12-month assessment (**N=18**):  
 •Not interested anymore (CCM N=3)  
 •Lost Aetna coverage (CCM N=15)  
**Total missing assessments (N=32)**