Figure 1: Workflow for the Portal

ED physician requests a telepsychiatry consult → ED staff transfers patient data from hospital EHR to the Portal via Direct Message and C-CDA. Supplemental information is faxed or attached to the patient record → ED nurse logs into the Portal, confirms patient data, and submits to psychiatric provider work queue in the Portal

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Provider reviews patient data, conducts telepsychiatry consult, and documents the results in the Portal, which sends the results to the hospital EHR to the Portal via Direct Message and C-CDA → ED physician reviews telepsychiatry consult results and determines best course of action → **ED nurse discharges patient and closes the encounter**