

APPENDIX A: SURVEY INSTRUMENT

What is your job title? _____

How many years have you worked in psychiatric rehabilitation? _____

How many years have you worked at this organization? _____

How many years have you worked in your current position? _____

Are you female or male (circle): F / M

What is your race? (circle): white / black or African American / Asian /2+ races / Other race

Are you Hispanic or Latino? (circle) Y / N

Please rate your agreement with the following statements (circle a SINGLE response for each item).

1	2	3	4	5
Strongly disagree	Disagree	Uncertain	Agree	Strongly agree

Respond to the following statements while thinking about the last adult client you worked with:

- I have a great deal of respect for this client..... 1 2 3 4 5
- I really like this client..... 1 2 3 4 5
- I find this client interesting..... 1 2 3 4 5
- I find it easy to understand this client..... 1 2 3 4 5
- This client is one of those people who makes me feel glad I work in psychiatric rehabilitation..... 1 2 3 4 5
- This client is the kind of person I could see myself being friends with..... 1 2 3 4 5
- This client frustrates me..... 1 2 3 4 5

Please rate your similarity using the following scale (circle a SINGLE response for each item).

1	2	3	4	5
Very different	Somewhat different	Neither different nor similar	Somewhat similar	Very similar

Respond to the following statements while thinking about the last adult client you worked with:

- The way this client and I speak is _____..... 1 2 3 4 5
- The way this client and I reason about problems is _____..... 1 2 3 4 5
- This client and I have _____ styles of communication..... 1 2 3 4 5
- The types of people I spend my free time with and the types of people this client spends his/her free time with are _____..... 1 2 3 4 5

CRIMINAL JUSTICE INVOLVEMENT SECTION

The final question sets in this survey all ask about people with serious mental illness with past or current involvement in the criminal justice system. By criminal justice involvement, we mean individuals who have ever been arrested, convicted, or on parole or probation.

Some of the questions in this section are the same as questions asked above, except instead of asking about clients in general, we are now asking specifically about CLIENTS WITH PAST OR CURRENT CRIMINAL JUSTICE INVOLVEMENT.

Do you currently work with any clients with past or current criminal justice involvement?

Yes No Unsure

Please rate your agreement with the following statements (circle a SINGLE response for each item).

	1	2	3	4	5
	Strongly disagree	Disagree	Uncertain	Agree	Strongly agree
I am comfortable serving clients with past or current criminal justice involvement.....	1	2	3	4	5
Working with clients with past or current criminal justice involvement is a good use of staff time and resources.....	1	2	3	4	5
Working with clients with past or current criminal justice involvement takes more time than working with other clients in this organization.....	1	2	3	4	5
Working with clients with past or current criminal justice system involvement is more emotionally exhausting than working with other clients at this organization.....	1	2	3	4	5
Compared to other clients at this organization, working with clients with past or current criminal justice involvement is more challenging.....	1	2	3	4	5

IF YOU DO NOT CURRENTLY WORK WITH ANY CLIENTS WITH PAST OR CURRENT CRIMINAL JUSTICE INVOLVEMENT, SKIP THE ITEMS BELOW.

Please rate your agreement with the following statements (circle a SINGLE response for each item).

	1	2	3	4	5
	Strongly disagree	Disagree	Uncertain	Agree	Strongly agree

Respond to the following statements while thinking about the last adult client you worked with who has PAST OR CURRENT CRIMINAL JUSTICE INVOLVEMENT:

I have a great deal of respect for this client.....	1	2	3	4	5
I really like this client.....	1	2	3	4	5
I find this client interesting.....	1	2	3	4	5
I find it easy to understand this client.....	1	2	3	4	5
This client is one of those people who makes me feel glad I work in psychiatric rehabilitation.....	1	2	3	4	5
This client is the kind of person I could see myself being friends with.....	1	2	3	4	5
This client frustrates me.....	1	2	3	4	5

Please rate your similarity using the following scale (circle a SINGLE response for each item).

1	2	3	4	5
Very different	Somewhat different	Neither different nor similar	Somewhat similar	Very similar

Respond to the following statements while thinking about the last adult client you worked with who has PAST OR CURRENT CRIMINAL JUSTICE INVOLVEMENT:

- The way this client and I speak is _____ 1 2 3 4 5
- The way this client and I reason about problems is _____ 1 2 3 4 5
- This client and I have _____ styles of communication..... 1 2 3 4 5
- The types of people I spend my free time with and the types of people this client spends his/her free time with are _____ 1 2 3 4 5

THANK YOU! WE GREATLY APPRECIATE YOUR PARTICIPATION.

APPENDIX B. Provider experiences and attitudes stratified by provider race

Providers' experience with criminal justice-involved individuals with serious mental illness (N=607)				
Agreement with following statement...	White Providers		Non-White Providers	
	n	%	n	%
I am comfortable serving clients with past or current criminal justice involvement	301	87	216	83
Working with clients with past or current criminal justice involvement is a good use of staff time and resources	295	86	181	70
Working with clients with past or current criminal justice system involvement takes more time than working with other clients in this organization	127	37	108	42
Compared to other clients at this organization, working with clients with past or current criminal justice involvement is more challenging	115	33	93	36
Working with clients with past or current criminal justice system involvement is more emotionally exhausting than working with other clients at this organization	69	20	76	29

Providers' attitudes toward clients with versus without criminal justice system involvement (N=541) ¹								
Agreement with following statement...	White Providers				Non-White Providers			
	Clients with no criminal justice involvement		Clients with criminal justice involvement		Clients with no criminal justice involvement		Clients with criminal justice involvement	
	n	%	n	%	n	%	n	%
Positive Regard								
I have a great deal of respect for this client	291	94	235	76***	221	95	189	82***
I find this client interesting	291	94	255	83***	212	91	191	85*
I really like this client	261	85	213	69***	205	89	173	75***
This client is one of those people who makes me feel glad I went into psychiatric rehabilitation	262	85	214	69***	206	89	163	71***
I find it easy to understand this client	236	77	207	67**	187	82	163	71**
This client is the kind of person I could see myself being friends with	104	34	67	22***	118	51	89	39***
This client frustrates me	107	35	103	33	63	27	68	30
Perceived Similarity								
Rated similar in following statements...	n	%	n	%	n	%	n	%
The way this client and I speak is ...	139	45	108	35**	98	43	99	43
This client and I ... styles of communication	100	33	70	23**	73	32	68	30
The way this client and I reason about problems is...	77	25	61	20	67	29	67	29
The types of people I spend my free time with and the types of people this client spends his/her free time with are...	27	9	22	7	43	19	48	21

*p<.050; **p<.010; ***p<.001. Differences in proportions were calculated using McNemar's chi-Square test. ¹The providers who reported that they do not currently work with any clients with past or current criminal justice system involvement were excluded from this analysis.

APPENDIX C. Provider experiences and attitudes by provider gender

Providers' experience with criminal justice-involved individuals with serious mental illness (N=615)				
	Male Providers (N=164)		Female Providers (N=451)	
	n	%	n	%
Agreement with following statement...				
I am comfortable serving clients with past or current criminal justice involvement	135	82	390	87
Working with clients with past or current criminal justice involvement is a good use of staff time and resources	130	79	353	79
Working with clients with past or current criminal justice system involvement takes more time than working with other clients in this organization	62	38	173	39
Compared to other clients at this organization, working with clients with past or current criminal justice involvement is more challenging	55	34	154	34
Working with clients with past or current criminal justice system involvement is more emotionally exhausting than working with other clients at this organization	43	26	103	23

Providers' attitudes toward clients with versus without criminal justice system involvement (N=550) ¹								
	Male Providers (N=155)				Female Providers (N=395)			
	Clients with no criminal justice involvement		Clients with criminal justice involvement		Clients with no criminal justice involvement		Clients with criminal justice involvement	
Positive Regard	n	%	n	%	n	%	n	%
Agreement with following statement...								
I have a great deal of respect for this client	144	93	119	77***	375	95	312	79***
I find this client interesting	136	88	123	81	372	95	330	85***
I really like this client	128	83	108	70**	344	88	284	72***
This client is one of those people who makes me feel glad I went into psychiatric rehabilitation	129	83	106	69***	347	88	279	71***
I find it easy to understand this client	115	75	104	68	315	80	271	69***
This client is the kind of person I could see myself being friends with	68	44	46	30***	156	40	113	29***
This client frustrates me	56	36	45	29	116	29	130	33
Perceived Similarity								
Rated similar in following statements...	n	%	n	%	n	%	n	%
The way this client and I speak is ...	61	40	56	36	178	46	154	39*
This client and I ... styles of communication	48	31	43	28	128	33	97	25**
The way this client and I reason about problems is...	35	23	39	25	110	28	91	23*
The types of people I spend my free time with and the types of people this client spends his/her free time with are...	19	12	23	15	51	13	47	12

* $p < .050$; ** $p < .010$; *** $p < .001$. Differences in proportions were calculated using McNemar's chi-Square test. ¹The providers who reported that they do not currently work with any clients with past or current criminal justice system involvement were excluded from this analysis.