# Quality of Care in a Medicaid Population With Bipolar I Disorder

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Objective: This study examined whether presenting diagnosis and treatment in intensive settings (hospitalization, partial hospitalization, or residential programs) are correlated with the subsequent treatment of bipolar I disorder. Methods: Claims data were studied retrospectively (fiscal years 1994-2000) for 2,644 patients with bipolar I disorder who had been enrolled in Medicaid at least six months before their first observed bipolar diagnosis. Logistic regression models estimated the association between the presenting diagnosis and initial treatment setting and the subsequent treatment up to one year after the first observed bipolar diagnosis. Measures included receipt of guideline-recommended care (antimanic agent plus psychotherapy) or care discouraged by guidelines (an antidepressant without an antimanic agent). Results: Only one-third of enrollees received both guidelinerecommended treatments after the first observed bipolar diagnosis. Patients were less likely to receive both recommended treatments if the first observed mental health service occurred in an intensive setting. Enrollees presenting with a bipolar diagnosis were less likely to receive psychotherapy, whereas rates of antimanic medication use were similar to those with other presenting diagnoses. Presenting with depression or anxiety or other, nonbipolar diagnoses was associated with a higher likelihood of receiving pharmacotherapy discouraged by guidelines. Conclusions: This study raises general concerns for the treatment quality of bipolar I disorder in this medically complicated, largely disabled Medicaid population. Also, how bipolar I patients enter treatment can be associated with subsequent differences in treatment quality—information that can be useful to clinicians and policy makers when planning quality improvements to treatment programs. (Psychiatric Services 58:848-854, 2007)

Bipolar disorder is a chronic, relapsing, disabling (1–11), and often deadly illness (4,12). In addition to underdetection and misdiagnosis (4,5,12–17), inappropriate pharmacotherapy (18–20) and inadequate monitoring of non-dopamine-blocking antimanic medications (21) have been ob-

served in usual care. Further, deviations from quality, such as delaying or not providing non-dopamine-blocking antimanic medication, have been associated with higher health care costs among persons with bipolar disorder (18). Thus identifying patient characteristics associated with differences in the likelihood of

receiving care recommended by treatment guidelines can be a useful policy tool for clinicians and service providers who wish to identify vulnerable patient populations.

With a focus on patients with bipolar I disorder, this study examined whether there is an association between how patients enter the treatment system and subsequent treatment quality. Specifically, we focused on presenting psychiatric diagnosis or service setting level of care (inpatient, partial hospitalization, and residential treatment versus standard outpatient treatment) and on whether patients subsequently received care recommended by treatment guidelines (an antimanic agent and psychotherapy) or care that is discouraged by guidelines (an antidepressant in the absence of a non-dopamine-blocking antimanic medication) (1,22).

#### Methods

This study received approval from the Harvard Medical School institutional review board. We used administrative data from a state fee-forservice Medicaid program for the fiscal years (FYs) 1994–2000. Each year, there were between 740,000 and 913,000 enrollees between ages 18 and 64. The administrative data included enrollment information and all medical, behavioral health, and pharmacy claims.

#### Treatment measures

We constructed two sets of treatment measures informed by bipolar disorder guidelines. One set of measures used guidelines published during the study years (FYs

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1994–2000) (1,22,23). Through year 2000, and consistent with guidelines published until 2004 (24), acutephase and maintenance-phase pharmacotherapy guidelines for bipolar I disorder recommended that all patients receive a non-dopamineblocking antimanic agent (lithium, valproate, or carbamazepine). However, the most recent bipolar disorder treatment guidelines now include antipsychotic medications as appropriate monotherapy for maintenance-phase treatment of bipolar disorder (25). Therefore, as a sensitivity analysis to test the relevance of our results to the most recent guideline standards, we also conducted analyses in which we altered the pharmacotherapy measures to include antipsychotic medications as antimanic medications appropriate for acute-phase and maintenancephase treatment.

The guidelines issued during the study years and beyond consistently recommended that patients with bipolar disorder receive both appropriate antimanic pharmacotherapy and psychotherapy. Therefore, our primary quality measure examined the likelihood of receiving both of these treatments. Given that some treatment modalities may be under different constraints than others, we also measured whether patients received either of these components of recommended care. Last, we examined a measure of poor quality: receipt of an antidepressant without an antimanic agent.

For each measure, we created binary variables indicating whether or not there was at least one claim for the relevant service up to one year after the first observed bipolar diagnosis. We considered a patient to have received poor-quality care if there was at least one claim for an antidepressant without any claims for an antimanic agent in the same one-year period.

## Determining the bipolar sample

First, we excluded enrollees with any schizophrenia diagnoses in the claims. We included individuals who had at least two claims with diagnoses of bipolar disorder on different service dates. Enrollees with

only one claim indicating bipolar disorder were included if the claim was for an inpatient service or if it represented at least 50% of their outpatient mental health claims. We focused our final study sample on persons diagnosed as having bipolar I (ICD-9 codes 296.0-296.1 and 296.4–296.7) at some point during the study period because subtler bipolar disorder presentations may be diagnosed less accurately in claims data and because the guidelines are less clear regarding whether all persons with bipolar spectrum disorders should receive

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antimanic medications. The potential bipolar I study sample included 12,575 patients between ages 18 and 64. We excluded enrollees who received Medicare, because claims paid by Medicare are not observable in these data.

We considered only individuals for whom we could observe at least six months of continuous claims data before finding the first bipolar diagnosis (N=3,200). Further, because we viewed bipolar diagnoses made by mental health specialists as more

likely to be accurate and because psychiatrists are more likely to prescribe antimanic medications than physicians who are not mental health specialists (14), we limited our study sample to the 2,644 persons who received at least one bipolar diagnosis by a psychiatrist.

### Main explanatory variables

We examined whether presenting service level of care (that is, outpatient versus inpatient, partial hospitalization, or residential treatment) or specific presenting psychiatric diagnoses were associated with subsequent bipolar disorder treatment. These variables were defined on the basis of mental health claims in the six-month period before and including the first observed bipolar diagnoses. We coded presenting level of care using a dichotomous variable equal to 1 if the first observed psychiatric service during that period occurred in an intensive setting (that is, inpatient, partial hospitalization, or residential program) and equal to 0 otherwise.

The presenting diagnosis was defined with four mutually exclusive categories and determined by the first mental health diagnosis observed in the claims. First, patients were considered to have presented with bipolar disorder if there were no other mental health diagnoses in the six months before the first bipolar diagnosis. Patients whose first observed mental health diagnosis was bipolar disorder were then further characterized according to whether that first diagnosis included manic or hypomanic symptoms. Patients with nonbipolar diagnoses in the six-month period before their first bipolar disorder were classified into two groups on the basis of the diagnosis from their first mental health visit: depressive or anxiety disorders in one group and all other mental health diagnoses in the other group.

Depression and anxiety were combined into a composite category for two reasons. First, patients with bipolar disorder often present for treatment of depression before the first bipolar diagnosis (17,26). Second, agitated depressions may mis-

 $\begin{tabular}{l} \textbf{\textit{Table 1}} \\ \textbf{Demographic and clinical characteristics of 2,644 Medicaid beneficiaries with bipolar I disorder $^a$ } \end{tabular}$ 

Characteristic	N	%
Male	751	28
Ethnicity		
Black	206	8
White	1,854	70
Hispanic	138	5
Asian	4	<1
Other <sup>b</sup>	442	17
Supplemental Security Income	1,887	71
At least one medical preexisting condition	1,513	57
Substance use disorder	431	16
Presenting diagnosis		
Other mental health disorder	554	21
Depression or anxiety disorder	848	32
Bipolar disorder	1,242	47
Not manic or hypomanic	925	35
Manic or hypomanic	317	12
Presented in intensive treatment setting (hospitalization,		
partial hospitalization, or residential program)	397	15

<sup>&</sup>lt;sup>a</sup> Patients' mean±SD age was 37.8±11.0.

takenly be diagnosed as anxiety disorders, and there is a high co-occurrence of anxiety disorders in bipolar disorder (27–29). Thus we were also concerned that there may be considerable difficulties in accurately distinguishing between depressive and anxiety disorders in claims data.

#### Statistical analysis

To assess receipt of guideline-recommended care for bipolar disorder, we examined claims for care received up to one year after the first observed bipolar diagnosis. Of the sample, 71% were enrolled for at least six months after the first observed bipolar diagnosis and 49% were enrolled for at least 12 months.

To test whether low rates of receiving guideline-concordant care were due, at least in part, to disenrollment from the Medicaid program, we compared demographic and clinical characteristics and rates of receiving guideline-recommended treatment for individuals enrolled continuously in the Medicaid program at least ten months after the first bipolar disorder diagnosis and those enrolled for a shorter period. We selected ten months as a dividing point because it allowed a liberal period in which to expect a patient to receive a particu-

lar recommended treatment.

We used logistic regression models to examine the relationship between service-level care at the first mental health visit and presenting psychiatric diagnosis and the subsequent bipolar disorder treatment, with controls for observed patient characteristics. Separate models were fit for each of the treatment characteristics examined. The main explanatory variables were a binary variable indicating whether the patient presented in an intensive treatment setting and three binary variables for the presenting diagnosis (presenting with a nonacutely manic or hypomanic bipolar disorder diagnosis was the reference category).

Control variables included age (and its square), Supplemental Security Income eligibility status, a co-occurring substance use disorder (diagnosed either before or after the first bipolar diagnosis), preexisting medical conditions, and the number of months an individual was continuously enrolled in the fee-for-service Medicaid program in the 12 months after the first observed bipolar diagnosis. Enrollee ethnicity was not included in the model because it was frequently missing in the data set (approximately 17%).

For the preexisting medical conditions, we selected specific chronic conditions that would potentially complicate bipolar treatment either by complicating medication selection or bipolar disorder treatment adherence: cardiovascular, hepatic, thyroid, inflammatory, and seizure disorders; obesity; diabetes; migraines; and conditions that can affect cognition, such as HIV-AIDS, cerebrovascular accidents, brain tumors or anoxia, and pregnancy. All preexisting conditions were coded on the basis of ICD-9 diagnoses observed in the six-month period before the first bipolar diagnosis.

We considered that a bipolar disorder diagnosis might be suspected and treated accordingly but, for reasons of either stigma or uncertainty, may not be coded as such initially in the claims. In addition, persons may have previously received a bipolar diagnosis and have had ongoing treatment, despite having no claims with the diagnosis in those six months before our first observation of a bipolar diagnosis. We accounted for these possibilities in the model by controlling for whether an antimanic prescription (dopamine blocking or not) was received in the sixmonth period before the first bipolar diagnosis.

It is possible that an initial presentation of mania could be associated with a shorter period of continuous enrollment (and therefore, lower likelihood of receiving guideline-recommended treatment) or with presenting in an intensive treatment setting, which could have confounded our results. Therefore, we tested whether presenting with manic symptoms was associated with presenting in an intensive treatment setting or with differences in continuous enrollment.

#### **Results**

The sample was largely female, white, and enrolled in the Supplemental Security Income program (Table 1). More than half also had at least one preexisting medical condition that could complicate the treatment of bipolar disorder. Of the sample, 16% were diagnosed as having a co-occurring substance use disorder.

<sup>&</sup>lt;sup>b</sup> Includes "other" specified by enrollees and those who were missing ethnicity data.

In the first observed mental health visit nearly half received a bipolar diagnosis (25% of those were diagnosed as having manic or hypomanic episodes), and 32% received a diagnosis of a depressive or anxiety disorder. Fifteen percent presented in an intensive treatment setting.

More than half presented for mental health treatment with a nonbipolar diagnosis in the six months before receiving a bipolar diagnosis (Table 2). A sizeable proportion of these patients received care in an intensive setting for a nonbipolar mental health diagnosis during this period: nearly 7% in an emergency department or crisis center, 17% in a hospital, and 11% in a partial hospitalization program. Two-thirds of the patients received some type of psychiatric medication before the first bipolar diagnosis that we observed in the claims. Approximately one-third received an antimanic agent before the diagnosis. Approximately onefifth received an antidepressant without an antimanic agent.

Even when the most recent pharmacotherapy recommendations in practice guidelines are considered, only approximately one-third of patients received both an antimanic medication and psychotherapy up to

**Table 2**Service use by and medications for 2,644 Medicaid beneficiaries in the six months before the first observed diagnosis of bipolar disorder

Service or medication	N	%
Any mental health visit before the bipolar diagnosis	1,402	53
Émergency department or crisis service visit	175	7
Hospitalization	454	17
Partial hospitalization	280	11
Any mental health medication	1,779	67
Any antimanic medication <sup>a</sup>	970	37
Non–dopamine-blocking antimanic medication		
(lithium, valproic acid, or carbamazepine)	764	29
Antipsychotic medication	461	17
Antidepressants	1,382	52
In the absence of any antimanic medication <sup>a</sup>	508	19
In the absence of non-dopamine-blocking antimanic medication	581	22

<sup>&</sup>lt;sup>a</sup> Any antimanic medication included antipsychotic medication or non-dopamine-blocking antimanic medication (lithium, valproic acid, or carbamazepine).

one year after the first observed diagnosis of bipolar disorder (Table 3). Approximately half received any psychotherapy, and 67% received an antimanic medication of some type (56% received a non-dopamine-blocking antimanic medication). Nineteen percent received an anti-depressant in the absence of an antimanic agent. Individuals enrolled at least ten months after the initial bipolar diagnosis were more likely to receive guideline-concordant treat-

ment than those enrolled for shorter durations, although the proportion of those enrolled ten months or longer who received guideline-concordant care still raises concerns about quality of care. [An appendix that provides bivariate comparisons of demographic and clinical characteristics between those enrolled for at least ten months and those enrolled for shorter durations is available as an online supplement to this article at ps.psychiatryonline.org.]

**Table 3**Unadjusted proportions of a Medicaid sample that received specific treatments up to one year after the first observed diagnosis of bipolar I disorder

Treatment <sup>a</sup>	Total sample up to 1 year after the first diagnosis (N=2,644)		Number of months enrolled after the first diagnosis			
			Less than 10 (N=1,202)		10 or more (N=1,442)	
	N	%	N	%	N	%
Recommended by guidelines						
Any antimanic medication and psychotherapy	945	36	356	30	589	41**
Non-dopamine-blocking antimanic medication						
and psychotherapy	803	30	303	25	500	35**
Components of care						
Any antimanic medication	1,769	67	775	64	994	69*
Non-dopamine-blocking antimanic medication	1,481	56	641	53	840	58*
Psychotherapy	1,343	51	530	44	813	56**
Advised against by guidelines						
Antidepressants in absence of antimanic medication	508	19	222	18	286	20
Antidepressants in absence of non–dopamine-blocking						
antimanic medication	746	28	330	27	416	29

<sup>&</sup>lt;sup>a</sup> Any antimanic medication included antipsychotic medication or non-dopamine-blocking antimanic medication (lithium, valproic acid, or carbamazepine).

<sup>\*</sup>p<.05

<sup>\*\*</sup>p<.001

Table 4

Likelihood of receiving treatment for bipolar I disorder, with analyses adjusted for baseline characteristics

Diagnosis and treatment at first observation	Used guideline-recommended treat- ment available at service delivery <sup>a</sup>				Used most recent guideline- recommended treatment <sup>b</sup>			
	β	SE	OR	95% CI	β	SE	OR	95% CI
Treatment (hospitalization, partial hospitalization, or residential treatment)								
Antimanic medication and psychotherapy	62***	.14	.54	.4071	66***	.13	.52	.4067
Antimanic medication	31*	.13	.74	.57–.95	32*	.13	.73	.56–.94
Psychotherapy	66***	.12	.52	.41–.66	66***	.12	.52	.41–.66
Antidepressant without antimanic medication <sup>c</sup>	13	.14	.88	.67 - 1.15	05	.15	.95	.71 - 1.29
Diagnosis: depression or anxiety <sup>d</sup>								
Antimanic medication and psychotherapy	.34**	.11	1.41	1.13 - 1.76	.40***	.11	1.49	1.20 - 1.84
Antimanic medication	23*	.11	.80	.6499	09	.12	.92	.73-1.15
Psychotherapy	.60***	.11	1.82	1.48 - 2.23	.59***	.11	1.80	1.46 - 2.22
Antidepressant without antimanic medication <sup>c</sup>	.69***	.12	1.99	1.58 - 2.52	.56***	.13	1.76	1.35 - 2.27
Diagnosis: other mental health problem <sup>d</sup>								
Antimanic medication and psychotherapy	.33*	.13	1.39	1.07 - 1.80	.45***	.13	1.58	1.23 - 2.02
Antimanic medication	07	.13	.94	.72 - 1.21	.13	.14	1.14	.87 - 1.50
Psychotherapy	.56***	.12	1.75	1.38 - 2.23	.55***	.12	1.74	1.36 - 2.12
Antidepressant without antimanic medication <sup>c</sup>	.41**	.14	1.51	1.14-1.99	.23	.16	1.26	.91 - 1.73
Diagnosis: bipolar I disorder with manic or								
hypomanic episode <sup>d</sup>								
Antimanic medication and psychotherapy	37*	.16	.69	.5095	25	.15	.78	.58 - 1.05
Antimanic medication	19	.14	.83	.63-1.10	02	.14	.98	.74 - 1.30
Psychotherapy	32*	.14	.73	.5695	32*	.14	.73	.5695
Antidepressant without antimanic medication <sup>c</sup>	02	.16	.98	.72 - 1.34	17	.18	.84	.59-1.20

<sup>&</sup>lt;sup>a</sup> Antimanic medications included only non–dopamine-blocking antimanic medications (lithium, valproate, or carbamazepine) recommended for maintenance care.

We report adjusted differences in the likelihood of receiving each of the four quality measures according to presenting diagnosis and treatment setting, as well as according to the two guideline standards, in Table 4. Enrollees with bipolar I disorder presenting for their first observed mental health visit in an intensive level of care were less likely subsequently to receive an antimanic medication and psychotherapy together. They were also less likely to receive the individual components of this guideline-recommended treatment combination, particularly psychotherapy. The results were similar for the regressions that used the guidelines available during the study period and the most recent guideline recommendations.

Diagnostic presentations were also associated with differences in quality of subsequent treatment for bipolar disorder. Again, the results were often similar regardless of which antimanic medication standard was considered (that is, whether antipsychotics were included or not). Presenting with a non-bipolar diagnosis was associated with a greater likelihood of subsequently receiving both components of recommended care.

However, when looking at the individual components of care, patients presenting with a nonbipolar diagnosis had a greater likelihood of receiving psychotherapy but a similar or lower likelihood of receiving an antimanic medication, compared with those first diagnosed as having a bipolar (nonmanic) disorder. Presenting with a nonbipolar diagnosis was associated with a greater likelihood of receiving an antidepressant in the absence of a non-dopamine-blocking antimanic medication.

However, in regression models using the most recent pharmacotherapy guidelines, only presenting with depression or an anxiety disorder was associated with this poor-quality measure.

Finally, presenting with acutely manic or hypomanic symptoms (compared with bipolar but not acutely manic or hypomanic symptoms) was associated with a lower likelihood of receiving both recommended treatment components according to the contemporaneous guidelines but not the most recent guidelines. These symptoms were also associated with a lower likelihood of receiving any subsequent psychotherapy.

In examining whether presenting with manic symptoms was associated with differences in continuous enrollment or presenting in an intensive service setting, we found no signifi-

<sup>&</sup>lt;sup>b</sup> Antimanic medications included both antipsychotic medication and non–dopamine-blocking antimanic medications (lithium, valproate, or carbamazepine).

<sup>&</sup>lt;sup>c</sup> Treatment advised against by practice guidelines

d Reference category: first observed mental health diagnosis of bipolar disorder (without manic symptoms)

<sup>\*\*</sup>p≤.01

<sup>\*\*\*&</sup>lt;sup>1</sup>p≤.001

cant differences in continuous enrollment but a lower probability of presenting in an intensive treatment setting if manic (4% versus 13%, p<.001). Therefore, it does not appear that an initial presentation of mania confounded our results on the likelihood of receiving guideline treatment.

#### Discussion

Presenting diagnosis and treatment setting were associated with differences in the likelihood of subsequently receiving guideline-concordant treatments. Most notable, diagnostic presentation had little association with subsequent antimanic medication treatment, but presenting with bipolar symptoms was associated with a lower likelihood of receiving psychotherapy and, in turn, a lower likelihood of receiving both the pharmacotherapy and psychotherapy treatments together. Further, persons first diagnosed as having a nonbipolar disorder were more likely to receive an antidepressant in the absence of an antimanic medication (a measure of poor quality) after the first observed bipolar diagnosis. Also, patients whose first treatment was in an intensive treatment setting were less likely to receive guideline-recommended treatments after receiving the first observed bipolar diagnosis.

Our results indicate quality concerns, independent of presenting diagnosis or service intensity. Allowing a more liberal definition of quality of medication treatment (that is, including the most current recommendations) showed a somewhat more optimistic picture of treatment quality. However, there were still significant shortfalls. Even among patients enrolled in the Medicaid program for at least ten months after the first observed bipolar diagnosis, only approximately 41% received guidelinerecommended treatments of an antimanic medication and psychotherapy; approximately one-fifth received treatment that the guidelines advise against. Such information is an important first step in designing quality enhancement programs for persons with bipolar disorder served in the public sector. Of greater concern is the fact that these measures represent a minimum quality standard (that is, at least one therapy visit and at least one prescription for non-dopamine-blocking antimanic medication).

There are several potential limitations of our research. First, our sample was not representative of the larger bipolar I population in this Medicaid program. We excluded Medicaid enrollees who were also enrolled in the Medicare program, as well as Medicaid enrollees who were not continuously enrolled for at least six months before their first bipolar diagnosis. Our sample appeared to be a more complicated and possibly sicker group than those diagnosed as having bipolar I disorder who were not included in our sample: individuals in our sample were more likely to have a medical co-occurring condition (57% versus 22%, p<.001) and substance use disorder (16% versus 6%, p<.001) and were more likely to receive Supplemental Security Income (71% versus 43%, p<.001). Second, this study used claims data, instead of structured patient interviews and chart reviews, to identify people with bipolar I disorder; the latter may have greater accuracy in establishing a bipolar sample. However, Unützer and colleagues (30,31) demonstrated that claims data analyses requiring a bipolar diagnosis are valid and feasible for population-based quality assessment. Third, this study described factors associated with receiving guidelineconcordant care during FYs 1994 to 2000 and may not reflect current practice patterns.

#### **Conclusions**

This study raises general concerns for quality of bipolar I disorder treatment in a medically complicated and relatively disabled sample within a Medicaid population and identified patient populations that may be particularly vulnerable to not receiving guideline-compatible care. Clinicians and service system policy makers can use such information to design treatment programs targeting such patients for additional engagement and outreach to improve treatment quality and outcomes.

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